

# CAREER OPPORTUNITIES

## **Contact Centre Associates for a Project**

SLT is in search of high caliber, result-oriented and qualified individuals capable of playing a key role in the proposed project of 'Customer Support to promote handling service-related issues via Chatbot operation' in SLT PLC. Project duration is two years period.

### **Personal Profile**

- Be a citizen of Sri Lanka.
- G.C.E (O/L) examination passes in 06 subjects with 3 credit passes including Sinhala/Tamil, English Languages and Mathematics in not more than two sitting or London O/L examination passes in 6 subjects with 3 credits including Mathematics and English in one sitting and 03 passes in G.C.E (A/L) or London (A/L) examination in one sitting.
- High level of computer skill is mandatory.
- Should have excellent oral communication skills in Sinhala/Tamil and English. Language capability for minimum of 02 languages is mandatory, Sinhala & English or Tamil & English or Sinhala & Tamil. Capability for all 03 languages will be a definite advantage.
- Good Team Player to be a successful member in the project.
- Upper Age limit is 30 years as at application closing date.

### **The Offers/Conditions**

- Appointment will be on Contract Basis for two (02) years fixed term contract period exclusively for the project.
- Ability to work on shift duties and long hours during the project period as per the requirement.
- Residence within 15 Km from Colombo would be preferred.
- The successful applicants would be provided with a competitive remuneration package on par with the industry standards.
- Correspondence will only be with the shortlisted applicants.

### **Method of Application**

Application should be sent via online using below link and complete the online application on your own, submit with curriculum vitae including a recent photograph together with scan copies of birth, educational and other relevant certificates on or before 15th October .

Applications without supporting documents and sent by post will not be accepted.

Visit [careers.slt.lk](http://careers.slt.lk) to apply online.

(Attachments file size should not exceed 15 MB).

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Sri Lanka Telecom PLC is an equal opportunity employer and any type of canvassing will be a disqualification.

**General Manager  
Human Resources & Industrial Relations  
Sri Lanka Telecom PLC**